



## RMA Request Form

SQF 492

Splicer Type:	S/n of Splicer:
Cleaver Type:	S/n of Cleaver:
Jacket Remover Type:	S/n of Jacket Remover:
AC\DC Adaptor Type:	S/n of AC\DC Adaptor:
Battery Unit Type:	S/n of Battery Unit:

### Requested Action:

Repair <input type="checkbox"/>	Service Calibration <input type="checkbox"/>	Functional Check <input type="checkbox"/>
New Electrodes <input type="checkbox"/>	Service Verification <input type="checkbox"/>	New Cleaver Blade <input type="checkbox"/>
Software Upgrade <input type="checkbox"/>	Other (please specify below) <input type="checkbox"/>	New Jacket Remover Blades <input type="checkbox"/>

### Occurring Problems:

Please indicate the area of difficulty by ticking the appropriate box. If possible please give a more detailed description of the area below.

Focus Error <input type="checkbox"/>	Electrodes <input type="checkbox"/>	High Splice Loss <input type="checkbox"/>
Mechanical Fault <input type="checkbox"/>	Monitor <input type="checkbox"/>	High Loss Estimation <input type="checkbox"/>
Alignment Error <input type="checkbox"/>	Power Supply <input type="checkbox"/>	Cleaver functionality issue <input type="checkbox"/>
Other (give details below) <input type="checkbox"/>	Battery <input type="checkbox"/>	Fibres stripping issue <input type="checkbox"/>

### Other (details):

### Return of Product(s):

Please indicate how you would like your splicer/cleaver/jacket remover delivered to Sumitomo Service Support Centre?

**UPS Courier arranged delivery\* (Address Right)**

\* Courier-arranged delivery option is only available for outside the UK

\* Fee applicable, does not include insurance.

**Personally Delivered to Sumitomo (Address Right)**

### Company Name:

Contact Name :	Ship to Address:
Contact Address:	
Phone Number:	Sign:
Email Address:	Date:

Please Note: You must obtain the correct authorisation signature before the machine is sent for repair.

Please return this form to: [operations@sumielectric.com](mailto:operations@sumielectric.com)

**Sumitomo Electric Europe Ltd.**

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